MIT PensionConnect

Returning user
Logging into your PensionConnect Account (Returning user)

Overview:

- Go to [https://mitpension.ehr.com/](https://mitpension.ehr.com/) and click “Get Started”
- Enter your username (email)
- Enter your password and select “Remember this device” (if desired)
- Authenticate your identity by either:
  - Email: an authentication code is sent to your email address
  - Text message: an authentication code is sent via text message
  - Voice call: follow the voice prompts.
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Enter your username (email) and click “Next.”
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Enter your password and select “Remember this device” if you wish, then click “Sign In.”
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Chooses how you will confirm your identity:

- **Email** — receive a 6-digit numeric code via email to the address shown
- **Phone** — confirm your identity with a text message or voice call

Enhanced Security

We can email a verification code to mitesstest1@mailinator.com or confirm your identity using the following phone number on record: XXX-XXX-2163.

How would you like to complete this enhanced security step?

- [ ] Cancel
- [ ] Email
- [ ] Phone
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Choose either Send Code or Call Me:

- **Send Code** — sends a 6-digit numeric code via text message to the phone number shown
- **Call Me** — places a voice call to you. Follow the voice prompts to obtain your code
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Enter the 6-digit code you received via text message.

![Sign In screen with option to enter verification code and resend code](image)
Online authorization

After confirming your identity, you will be taken to the Online Authorization page. To continue to PensionConnect, click “Accept” in the lower-right corner.

You should now have access to PensionConnect. The computer or device you are using will be remembered if you selected “Remember this device.”
The MIT Pension Service Center is available to assist with registration or login questions at 855-464-8736 (855-4MITPEN) between 9:00am and 7:00pm Eastern Time, Monday through Friday, for help:

The MIT Pension Service Center can help you:

• Understand the secure login and authentication process, and why it’s important for your data security
• Unlock your account after too many unsuccessful login attempts
• Reset your account if you want to change the associated phone number
• Change the email address associated with your account
The following vendors are used to authenticate your identity

Microsoft Azure Active Directory B2C — identity management
https://azure.microsoft.com/en-us/services/active-directory-b2c/

IDology — knowledge-based authentication service
https://www.idology.com/dynamic-kba/

Google reCAPTCHA — spam, bot and unwanted traffic detection
https://www.google.com/recaptcha/intro/v3.html